

Camden Business Recycling and Waste Services





Why choose Camden Council as your recycling and waste collection contractor?

We offer professional, reliable, flexible services to suit your business needs, with no hidden extras or charges. The price you are quoted is the price you will pay.

We can also provide tailored pay-as-you-go or contract services with the following benefits:

- ✓ Competitive prices
- ✓ A wide range of services and container types
- ✓ An online customer hub where you can check your account details and invoices
- ✓ A dedicated customer support team
- ✓ A fleet of alternative fuel vehicles that reduces the impact on air quality
- ✓ Environmentally responsible recycling processing
- ✓ Zero waste to landfill
- ✓ Assurance that you are complying with your legal responsibilities and provision of an annual Duty of Care certificate

To discuss our recycling and waste services or to request a quote contact us today.

☎ 020 3567 5320

✉ uk.camdenbusinesswaste@veolia.com

Recycling and general waste containers

We offer a wide range of quality containers for recycling and general waste. We can also provide advice on collection frequencies and which containers would be most suitable for your business.

Recycling



Green wheelie bin

140 litres	240 litres	360 litres
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H: 950	H: 1100	H: 1100
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W: 500	W: 580	W: 580
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D: 555	D: 740	D: 880
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Black euro bin



660 litres	1100 litres	1280 litres
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H: 1320	H: 1380	H: 1445
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W: 1265	W: 1270	W: 1280
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D: 740	D: 1000	D: 1000
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Clear bags



90 litre bag (5kg limit)

Tape for cardboard



Tape can be bought by the roll.
Please flatpack and bundle.

General waste



Black wheelie bin

140 litres	240 litres	360 litres
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H: 950	H: 1100	H: 1100
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W: 500	W: 580	W: 580
--------	--------	--------

D: 555	D: 740	D: 880
--------	--------	--------

Green euro bin



660 litres	1100 litres	1280 litres
------------	-------------	-------------

H: 1320	H: 1380	H: 1445
---------	---------	---------

W: 1265	W: 1270	W: 1280
---------	---------	---------

D: 740	D: 1000	D: 1000
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Purple bags



90 litre bag

General 5kg limit

Premium 8kg limit

Food waste recycling



Brown wheelie bin

140 litres (50kg limit)

H: 950

W: 500

D: 555

Garden waste recycling



Brown wheelie bin

240 litres

H: 1100

W: 580

D: 740

All measurements are in millimetres (mm), for height, width and depth.

Recycling

We encourage all businesses to recycle as much as possible. Recycling is better for the environment and can save your business money.

What to put in your recycling bin or bag



✓ Paper



✓ Cardboard*



✓ Cartons



✓ Plastic bottles



✓ Plastic pots, tubs and trays



✓ Glass bottles and jars



✓ Metal tins and cans



✓ Aerosols



✓ Clean foil

*If you have large volumes of cardboard that do not fit into your bin or bag, you can purchase tape for cardboard.

All recycling must be clean and dry. Recycling that contains the wrong items, such as black bags and food waste, may not be collected as recycling. If your business produces food waste, we can provide a separate food waste collection service. Contact us for more information.

How to get the most from your recycling service

To ensure you get the most from your recycling service, it is important that your staff know what items can and cannot be recycled. You can do this by:

- Setting up internal recycling bins
- Having the correct signage next to your bins. If you would like recycling posters or stickers, please contact us at uk.camdenbusinesswaste@veolia.com
- Appointing a green team or recycling champion

General waste

We encourage businesses to recycle as much as possible. Anything that cannot be recycled should be disposed of in your general waste.

There are some items that **should not** be disposed of in your general waste or recycling containers. These items include:

- ✗ Batteries and electricals
- ✗ Bulky waste such as furniture
- ✗ Clinical waste including sharps
- ✗ Hazardous waste such as asbestos

We offer a separate collection service for some of these items. Please see page 7 for details.

- ☎ 020 3567 5320
- ✉ uk.camdenbusinesswaste@veolia.com

How to present your containers

Bag collections

To ensure your recycling and general waste bags are collected on time and that the streets stay clean, it is important that you:

- ✔ Use the bags provided. Waste put out in black bags will not be collected and you could face prosecution for illegal dumping.
- ✔ Tie your bags securely to avoid spillages. Please do not put liquids in your bags as this can cause leaks, pavement staining and collection difficulties.
- ✔ Put your bags at the kerbside in a visible location or as agreed in your contract. Bags should not block the footpath.
- ✔ Only put your bags out during times and dates agreed at the start of your contract.
- ✔ Only put items that can be recycled in your recycling bags.
- ✔ Flat pack and bundle cardboard. Tape can be bought by the metre.
- ✘ Do not put builders' rubble, sharp items or any hazardous waste in your bags.
- ✘ Do not overload bags. If a bag is overweight it may not be collected.

Some areas of Camden have specific collection times. If your business is located in one of these areas you will need to put your recycling and waste out no more than 30 minutes before your agreed collection time. You can check collection times online at camden.gov.uk/businesswaste

Bin collections

Bins cannot be stored on the footpath. If you do not have space for bins within your business premises we recommend you use a bag service. To ensure your bins are collected on time it is important that you:

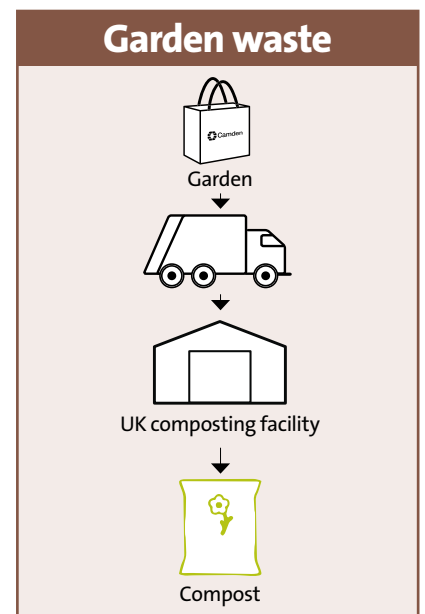
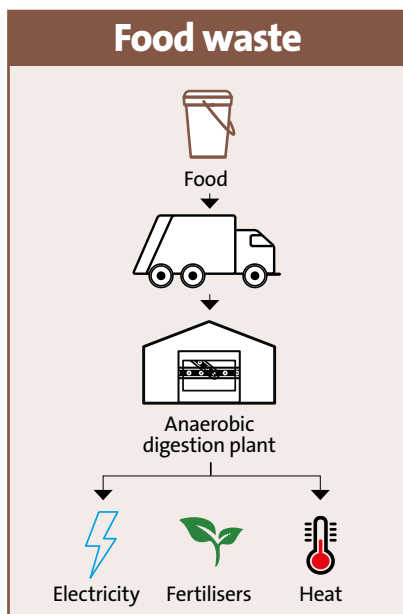
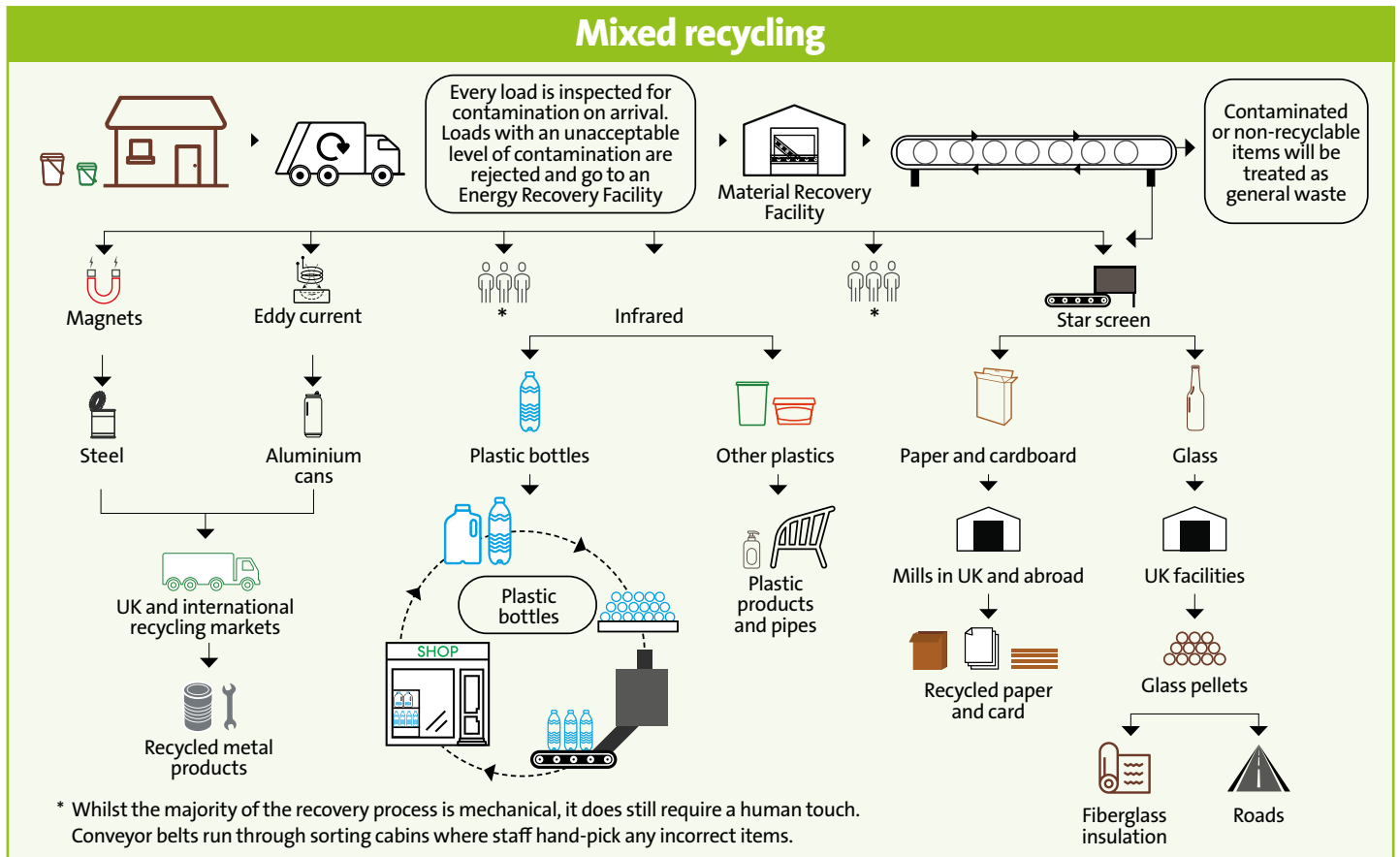
- ✔ Use the bins provided as part of your contract. Other containers will not be collected.
- ✔ Ensure your bins are accessible and in the agreed location by 7am on your collection day.
- ✔ Ensure your recycling bin contains the correct items. If your recycling contains the wrong items, it may not be collected. If it has to be collected as general waste, additional charges may apply.
- ✘ Do not overload your bins and make sure lids are closed, or locked if applicable.
- ✘ Do not put builders' rubble or hazardous waste (such as batteries or electricals) in your bins.

You are legally responsible for your waste until it is collected, so please follow the guidance above.

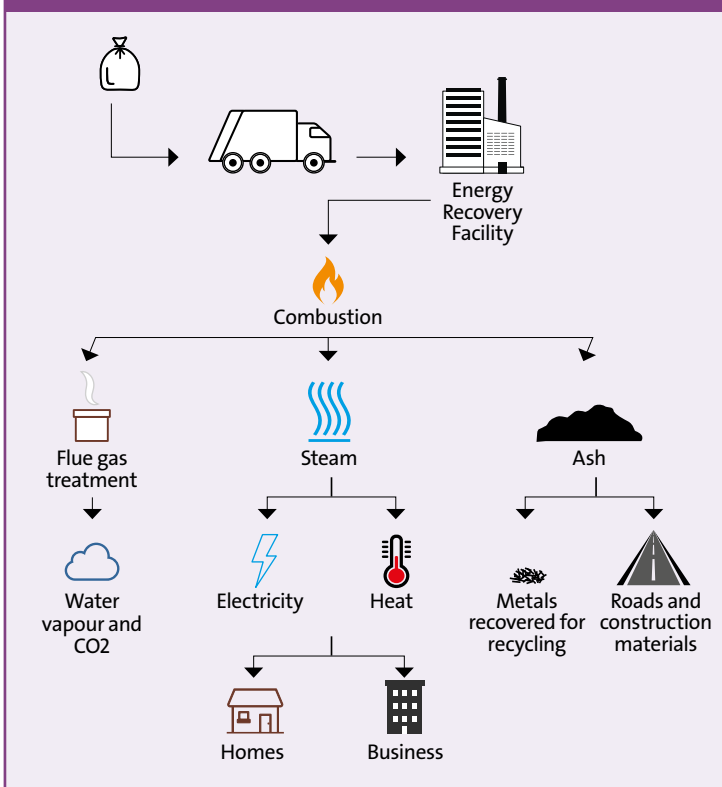


What happens to your recycling and general waste

Mixed recycling is sent to a Materials Recovery Facility (MRF) to be sorted. The materials are then baled and sent to reprocessors to make new items. Food and garden waste is turned into compost, fertiliser and green energy. General waste is sent to an Energy Recovery Facility (ERF) to produce energy and hot water for local homes and businesses.



General waste




Other business recycling and waste services

Our recycling and waste partner, Veolia, can also provide collection services for the following materials:

-  Coffee cup recycling
-  Confidential waste
-  Waste Electrical and Electronic Equipment (WEEE)
-  Bulky waste
-  Hazardous waste

Veolia can also supply equipment such as skips and compactors.

 Please call 020 3567 5320 to discuss your requirements.



Your legal responsibilities

If you run a business, you must ensure that your recycling or waste is collected, transported and disposed of by a licensed waste carrier. This is a legal requirement under the Environmental Protection Act 1990. This is called your Duty of Care.

You remain legally responsible for your recycling and waste until it has been collected.

To ensure your business is compliant with the law you must follow the guidance outlined in this document. If you put your recycling or waste out at the wrong time or in the wrong place you could be fined or prosecuted.

Please be aware that recycling and waste collection costs are not included in your business rates.