

Aids and Adaptations Policy – Easy Read

This policy applies to council housing tenants.

The policy explains what Aids and Adaptations are and how you can get them.

What are Aids?

Aids are things that help you with everyday tasks.

They are not fixed to your home and can be moved.

Some examples of aids include:

- Bath lifts or bath boards
- Hospital beds
- Recliner chairs
- Raised toilet seats
- Portable ramps
- Mobile hoists



These items help you live more safely and easily in your home.

What are Adaptations?

Adaptations are changes made to your home to help with access or mobility.

They are usually fixed in place.

Some examples of adaptations include:

- Grab rails
- Walk-in showers
- Ceiling track hoists
- Ramps
- Widened doorways
- Moving walls or creating bigger spaces



Minor Adaptations

Minor adaptations are small changes that help you live more independently.

They usually cost less than £1,000 and can be done quickly.

Examples include:

- Grab rails
- Lever taps
- Handrails
- Step adjustments
- Key safes



How it works:

- You will need an assessment from an Occupational Therapist (OT)
- Our repairs team will then carry out the work.
- We aim to complete minor adaptations within 35 working days after we receive the OT referral.



If the adaptation is urgent for your health or safety, it will be done as soon as possible.

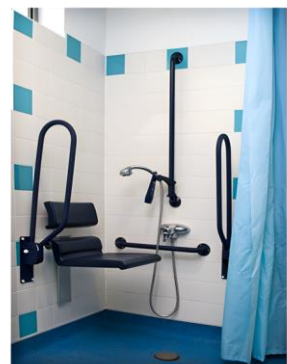
Major Adaptations

Major adaptations are bigger changes that take longer and cost more than £1,000.

They help with serious access or mobility needs.

Examples include:

- Stairlifts
- Wet floor showers
- Ceiling hoists
- Platform lifts
- Adapted kitchens
- Widened doors



How it works:

- You will need an OT assessment, which may take up to 3 months.
- Some jobs, like kitchens or stairlifts, may take 12–15 months.
- We will start sooner if the work is urgent or funding is available.



If Adaptations Can't Be Done

Sometimes adaptations are not possible due to the building or safety rules.

If this happens, we will help you find another suitable home through our housing service.

How We Prioritise Work

If we get a lot of referrals, we will prioritise the most urgent cases.

This depends on:

- Your health and safety
- The type of work needed
- What the OT recommends

