

# **Caring about Family Carers**

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#### **Key priority for CLDS**



'To make contact with more family carers, and to make sure they feel supported'

#### **Carers Support Strategy**



365+ family carers known to CLDS



Low numbers of recorded Carers conversations



 Carer conversation to include risks of 'burn out' (e.g. due to age, ill health)

#### **Carers Support Strategy**







Focus on wellbeing and being person centred



Camden's Carers Action Plan



 Camden Borough Partnership Carers Board

### **Partnerships and Carer Networks**





 Develop partnerships with Camden Carers Centre



 Create carer networks (drop-ins, reference groups)

## Risks and caring



How to measure 'burn out' and caring



 Supporting staff with difficult conversations about risks & the future



Write a questionnaire to help with our conversations

## **Supporting Carers**



Identify hard-to-reach communities



Short break service challenges



Being clear on our offer of support



# Future planning and emergencies



Develop future planning 'tools'



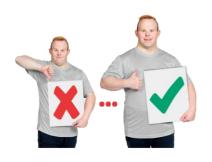
Emergency planning



 Complete quality of life surveys before & after carer conversations



### How we need to improve



Improve our conversations and follow up



Double carers conversations



Checks on the quality of life of carers



#### 'Risk of Burn Out' Tool



1)What do you think we should ask carers to check if they are at high risk of 'burn out'

2) What does a good quality of life mean for family carers?

