



# Provider Feedback

Presented by

Clare Philips (on behalf of Camden LD  
service providers)



# What is working well in Camden?



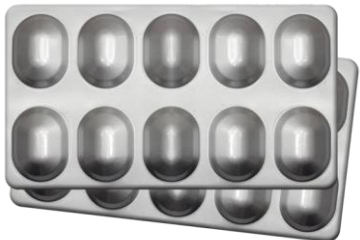
- Teams are good at working together, and at working in new ways



- Greenwood has a lot of opportunities e.g. drama groups



- Floating Support / community support is really useful to reduce isolation and do activities



- Blister packs are useful – it is easier to manage medication and avoid overdose

# What is working well continued



- Supporting employment opportunities e.g. providers employing people with Learning Disabilities, a resident running a knitting group



- There is a quick response where there is a **clinical** need - where you need care from a health professional



- Good work with local councillors –
  - We know who they are
  - They are able to help if things need to be looked at more seriously



# What is your main challenge?

- There are lots of referrals, and it is more difficult when waiting for funding to be agreed



- Funding and **procurement**. The steps that need to be taken to get new services e.g. setting up a contract



- Getting computer systems to work together



- Lack of diversity across some services





# What one change would you make in Camden if you had a magic wand?



- All computer systems talk to each other and share information between organisations
- More funding so:
  - Support workers can be paid better, more people apply for jobs and stay for longer
  - So that providers don't have financial pressure and have to close
  - So health staff can continue to offer drop in as needed rather than people getting a set number of sessions





# Magic wand ideas continued



- Change society completely
  - attitudes towards people with Learning Disabilities
  - so that people with Learning Disabilities are fully included into society
  - all mainstream activities are completely accessible and inclusive
  - there are meaningful jobs for people with Learning Disabilities



- Can we have a genie with 3 wishes, rather than a magic wand!