



Universal Credit changes

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Information from the Department of Work and Pensions



- Universal Credit is a benefit from the Department for Work and Pensions



- It helps pay your daily living costs.

You may be able to get Universal Credit if:



- You are out of work
- You are in work and have low earnings

Where you live



- To get Universal Credit, you have to live in England, Northern Ireland, Scotland or Wales

Universal Credit is replacing certain benefits and tax credits

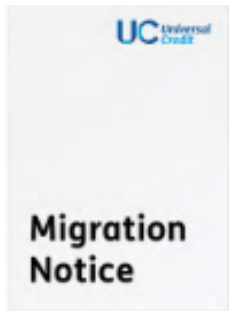


Universal Credit is replacing the following benefits:

- Child Tax Credit
- Working Tax Credit
- Housing Benefit
- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance



- When it is time to move to Universal Credit, the Department for Work and Pensions will write to you



- Look out for a letter called a Universal Credit **Migration Notice**.
- This will tell you what you need to do and when to apply for Universal Credit



- Waiting for your letter will mean you will continue to get financial support when you apply for Universal Credit



- This means you will be able to get at least the same level of support as you do on your current benefits



- If your circumstances change before we contact you, let us know as soon as possible

Contacting the Department of Work and Pensions



- Most people apply for and contact Universal Credit using their online account



- You may have a disability that means you cannot use a computer



- If you need help and cannot access our online service, please contact the Move to Universal Credit helpline.
- You will find this number on your letter



- This helpline is open Monday to Friday, 8am to 6pm



- For more information about moving to Universal Credit and who to contact, go to www.gov.uk/ucmove